

Experienced Telecommunications Technician Position Description

General Information

We are looking for an experienced telecommunications technician / cable installer with the right skill set to be able to undertake installation and fault-finding work for Aussie Cabling customers. This is a permanent full-time position, requiring work to be undertaken at client sites, without supervision, so only experienced installers / technician with the ability to work independently, should apply.

General Objective

This position is for an experienced telecommunications cabler / technician with a minimum of 3 years' experience with client-side domestic and commercial cabling installations and fault-finding. The role involves diagnosis and remedy of client-side phone / ADSL / VDSL / coaxial cable faults, ADSL central filter installations, network cable installations and MDF / IDF jumpering. Technicians will also be required to complete new cable installations and assist other technicians with larger domestic and commercial telecommunications network installations as required.

General Tasks and Duties

Most tasks are to be completed in customers' residential homes or commercial offices and requires the technician to work independently and without supervision. Technicians must be self-motivated and display a very high level of customer service and a professional attitude. The general tasks of this position include but are not limited to:

Task	Frequency
Administration <ul style="list-style-type: none"> All stock, time and diagnostic information to be reported to the office for each job Maintain a stock inventory, detailing stock provided and stock used 	D
Diagnose faults through effective testing and inspection, with all faults being resolved either by <ul style="list-style-type: none"> Repair / Modification / Replacement Diagnosis of an external fault on service provider side of network boundary Escalation to a more senior technician 	D
Install ADSL central filters	D
Jumper MDF's and IDF's as required	D
All work to be compliant with AS/NZS 3080:2013, AS/CA S008:2010 and AS/CA S009:2013 or their replacement/s	D
Leave all sites as clean as how they are found or cleaner. This includes vacuuming and removing rubbish.	D
Assist other Aussie Cabling technicians with cable installations as required	R



Task	Frequency
Represent and promote Aussie Cabling by attending and participating in business networking meetings as a representative of Aussie Cabling	R
Any other duties as directed	O

Key: D = Daily;
R = Regularly;
O = Occasionally

Selection Criteria

Essential

These criteria are essential and you must have all of these to be eligible to apply to work for Aussie Cabling as a Telecommunications Technician:

- Very strong work ethic with a professional work attitude
- Punctual and honest
- Willing and able to listen, learn, improve and update your skills
- White Card
- Manual 'C' class driver's licence
- A National Police Clearance, not more than 3 months old at your start date
- Appropriate telecommunication cabling qualifications
- ACMA Open licence with Structured and Co-axial endorsements (minimum)
- Working at Heights certificate
- Working in Confined Spaces certificate
- Minimum of 3 years' experience with client-side domestic and commercial cabling
- Excellent knowledge and understanding of AS/NZS 3080:2013, AS/CA S008:2010 and AS/CA S009:2013
- Common sense approach to safety, the ability to spot hazards and respond appropriately
- Excellent communication, customer service and conflict resolution skills

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